9-1-1

Pre-reading

Questions:

- When should you dial 9-1-1?
- Have you used 9-1-1?

Definitions:

- Basic – the simple, most important parts of something

Reading

Ann’s 2 year old son had fallen from a high ladder. He was not moving. He was not crying. He was not making any sounds. His life was in danger. Ann knew he needed medical help right away. She called 9-1-1.

The 9-1-1 operator asked for Ann’s name, phone number, address and basic directions to her home. Ann had it ready. She had a list of those details near every phone in her home.

Ann was glad she had **prepared** the list. She was scared and upset. Her thinking was not clear. And yet, she was able to give the operator all the information she needed. Ann read everything right from the list.

Help arrived on time. Her son was taken to the hospital. Ann was glad she called 9-1-1.

Some people dial 9-1-1 by mistake. If this happens to you, do not hang up. Tell the operator you dialed 9-1-1 by mistake. If you hang up, you will be called back. A police car may be sent to your home.

Level 3.0
Understanding

1. When should 9-1-1 be used? ________________________________________________________________

2. What does the word prepare mean? __________________________________________________________

3. What should you have near every phone in your house? Why? ________________________________

4. Which of these would be 9-1-1 calls? (There is more than one answer.)
   ______ Your house was broken into yesterday.
   ______ A friend may be having a heart attack.
   ______ Your child was riding his bike and was hit by a car.
   ______ You are traveling. You want to know the road conditions.

5. What are the basic directions to your home? _________________________________________________

Writing

Choice A: What did you learn from this reading?

Choice B: How have you used 9-1-1?